PROFESSIONAL CHILD VISITATION PROVIDER

6700 Indiana Avenue, Suite 110 Riverside, Ca 92506 (951)369-9990

monitor@perezmoonperez.com Trustline ID# 0931500

AGREEMENT FOR SERVICES

(CP / NCP / Guardian) circle one.

NOTE: ALL FEES MUST BE PAID IN ADVANCE PRIOR TO STARTING SERVICES.

Name:	Case #:	
Contact number #1:	#2:	
E-mail:		
Name of minor child:		Date of birth:
Name of minor child:		Date of birth:
Name of minor child:		Date of birth:
Name of minor child:		Date of birth:
Emergency contact person for parent/child:		
Full Name:		
Phone#		

It is agreed that each PARENT/GUARDIAN and the Professional Provider make every effort to ensure child(ren) and visiting parent have a safe and enjoyable visit. To do so, the following procedures must be followed.

I AGREE TO THE FOLLOWING TERMS AND CONDITIONS:

•	SCHE	<u>DULING</u>
	a.	The day/hour of visitation will be:
	b.	The frequency and duration of visits will be subject to the court order which is/are:
	c.	Repeated lateness will result in services being terminated.
	d.	A 2-hour <u>minimum</u> is required for all visitation services.
•	FEES	FOR SERVICE:
	a.	I agree to pay aIntake application/Screening fee. I agree to pay for each hour of Supervised Visitation, plus related expenses of/during visit (i.e., entrance and/or parking fees, etc.).
	b.	If there is more than one child or other visiting persons listed on the court order, or mutually agreed by both parties will result an additional \$ per person, per hour.
	c.	If there are any entry fees to any of the visiting locations, it is the visiting parents' responsibility to cover the cost for the Professional Provider (parking fees, entry tickets, etc.)
	d.	If I, or my attorney have subpoenaed the Professional Provider, and that person is required to make an appearance, I will be charged a flat fee of for each day served. Payable in advance.
	e.	If I call and I am late for the visit, I will be charged \$2.00 per minute after a 10-minute grace period. If I fail to arrive <u>after</u> a 20-minute waiting period, the visit will be cancelled, and a cancellation fee will apply. The Cancellation fee will be equivalent to the already "Scheduled" visitation and must be paid upon the <u>next</u> scheduled visit or before a new visit occurs.



- f. If I cancel a visit <u>within</u> a 24-hour period, there will be a **cancellation fee equal to the scheduled visit hour(s)** and must be paid <u>before</u> the next visit begins.
- g. If Holiday cancellations occur <u>less than one week prior</u> to a scheduled visit, <u>the parent who cancels</u> is responsible for the cancellation fee **equal to the scheduled visit hour(s)**. <u>Holiday visits have premium rates of Double the standard visit rates.</u>
 - i. **Holidays:** New Year's Eve, New Year's Day, Christmas Eve, Christmas Day, Thanksgiving Day, Day After Thanksgiving, Easter Sunday, July 4th, Memorial Day, Labor Day, Mother's Day, Father's Day.
- h. **Reports** will be completed upon a verbal or written request by the parent or attorney requesting a report. A **Summary Report** consists of a list of visitation dates/times/locations only. A **Detailed Report** gives a list of visitation dates/times/locations and brief up to specific details of each visit.
 - i. Any request must be made within the following time frames:
 - 1. Summary Report within a 6-10 business day request= \$100.00
 - 2. Summary report within a 1-5 <u>business</u> day request= \$125.00
 - 3. Detailed report within a 6-10 <u>business</u> day request = \$150
 - 4. Detailed report within a 1-5 <u>business</u> day request= \$175.00
 - 5. Declaration= \$100.00

• SUPERVISED VISITATION GUIDELINES

- 1. The following procedures must be followed:
 - a. The Professional Provider will be always present during the visit.
 - b. The **Custodial parent** will <u>arrive fifteen (15) minutes prior</u> to the start of the scheduled visit and return five (5) minutes after the visit has ended. Custodial parent and/or designees will be required to leave the area immediately upon dropping off child(ren) and picking up child(ren).
 - c. The **Non-custodial parent** will <u>arrive at the exact hour of</u> <u>the scheduled visit</u> and must leave immediately after the visit has ended.
- 2. The child(ren) must be within hearing <u>and</u> eyesight of the visitation monitor at **ALL TIMES**. If the child needs to use the restroom, the monitor will accompany the child. (Detailed explanation to follow during the intake).

- 3. The following must be avoided:
 - a. Inappropriate touching of the child(ren)s body
 - b. Inappropriate demands for physical contact
 - c. Use of foul language
 - d. Shouting or yelling at ANYONE
 - e. Threat of physical abuse or violence to ANYONE
 - f. Cell phone usage
 - g. Attempts to move child(ren) away from the sight and/or hearing range of the Professional Provider
- 4. In SA (sexual abuse) cases <u>only</u>, in addition to the above guidelines, the following should be avoided (2016 CA Rules of Court 5.20):
 - a. (1)Allow no exchanges of gifts, money, or cards;
 - b. (2)Allow no photographing, audiotaping, or videotaping of the child;
 - c. (3)Allow no physical contact with the child such as lap sitting, hair combing, stroking, hand holding, no hugging, wrestling, tickling, horse playing, changing diapers, or accompanying the child to the bathroom;
 - d. (4)Allow no whispering, passing notes, hand signals, or body signals; and
 - e. (5)Allow no supervised visitation in the location where the alleged sexual abuse occurred.
- 5. Parents and/or designees must avoid each other at all times prior to, during and at the end of the visitation.
- 6. There will be no correspondence (e.g. regarding child support) or messages to the other parent by means of child(ren), Professional Provider, etc. It is prohibited to use the visitation, scheduled exchange site, or surrounding areas for the service of court documents.
- 7. Professional Providers will only exchange information in regard to the child(ren)'s medical needs (i.e. medications, dietary needs) or visitation arrangements. Only prescription medication may be sent in pre-measured doses. <u>Custodial and visiting parties are responsible to meet the needs of children while children are in each individual's care. (e.x. diaper bag, baby food, or meals, etc.)</u>
- 8. Parents must not share detailed court information or court documents with the child(ren) or make promises to the child(ren) about future living arrangements, time sharing, or visitation

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- modifications. Discussions and activities should focus on the present to avoid added pressure and/or disappointment of the child(ren).
- 9. Parents will not speak negatively about the child(ren)'s other parent and his/her family in front of the child(ren). Concerns should be addressed during office hours.
- 10. Parents must not question the child(ren) about the other parent's whereabouts or activities.
- 11. Visit will be terminated if the visiting parent is <u>suspected</u> of being under the influence of any substances.
- 12. Parents and children must speak English during the supervised visit unless there is a Professional Provider present who speaks a family's native language. Parents must speak loud enough for Professional Provider to hear. No whispering.
- 13. Phone calls to other individuals are not permitted during the supervised visit. The use of cellular phones is not permitted during the scheduled visit, unless in emergency situations only.
- 14. Weapons or any articles that could be used as weapons are not permitted on the supervised visit.
- 15. Only individuals listed on the court order or mutually agreed upon by both parties may participate in the visit. Individuals who are authorized by the court to participate in the visitation that do not comply with the Professional Providers guidelines and rules will result in the cancellation of the supervised visitation.
- 16. Except for late cancellation or inability to arrive on time, all calls are to be placed to the Professional Provider during office hours, Monday to Friday, 9:00am to 6:00pm. and Saturday 9:00am to 1:00pm, closed Sundays. Always feel free to email monitor@perezmoonperez.com for fastest response.
- 17. Photographs may be taken during visits with the prior approval of the custodial parent (not allowed in sexual abuse cases). Photographs should not be taken of Professional Provider.

- 18. There are to be no changes in the supervised visitation schedule unless approved by the court and/or Professional Provider. Once the day and time has been set, it will be followed on a consistent basis, unless either party requests a change. Changes in the schedule need to be done one week prior to visitation.
- 19. There shall be no permanent alteration of the child(ren) during visitation without prior approval of the custodial parent. This includes, but not limited to: haircuts, tattoos, body/ear piercing, etc.
- 20. Non-compliance with any rule or challenging the supervised Professional Provider may lead to termination of services.
- 21. If medication is needed during visits, the custodial parent (guardian) must provide *written consent* giving the visiting parent permission to administer the medication. Only prescription medication will be accepted in a pre-measured dose.

• WRITTEN REPORTS AND INFORMATION

- a. Observation notes will be kept by the Professional Provider during each visit. Professional Provider will also keep a record of all phone calls and other interactions between clients.
- b. I will receive a copy of any report, as well as all parties. (Report fees apply and must be paid in advanced).
- c. If a visit is terminated or if services are terminated for any reason, all parties and the Court will be notified via written notice, which will give reason(s) for the termination.

• TERMINATING SERVICES

a. The Professional Provider reserves the right to refuse, cancel or terminate a visit or all services, if I violate the Agreement for Service or if the Professional Provider feels threatened or if he/she feels that it is not in the best interest of my child(ren) or myself to continue (or accept) my case.

• **CONFIDENTIALITY**

a. Observation notes will be kept by the Professional Provider during each visit. Professional Provider will also keep a record of all phone calls and other interactions between clients.

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- b. No privilege of confidentiality exists between me and the Professional Provider. This includes any communication, whether written, observed or heard between Professional Provider and myself, myself and my child(ren), Professional Provider and child, or myself and other parties.
- c. The observation notes, heard comments, spoken information or any other information will be shared when:
 - i. -Requested by the court mediator, court investigator, or evaluator in conjunction with a court ordered mediation or investigation.
 - ii. -Required by Child Protective Services.
 - iii. -Required by a law enforcement agency.
 - iv. -When a report is requested by either party or their attorney.
- d. In addition, my case file may be reviewed by the court evaluator, mediator, or attorney.
- e. The Professional Provider will keep identifying information such as: addresses, place of work, phone numbers, etc. confidential. This information will not be included in any reports except when ordered by the court, reporting child abuse or to police agencies in the event of abduction.

NOTE: IF THESE RULES ARE VIOLATED FOR ANY REASON THE VISIT MAY BE TERMINATED. IF THE CHILD BECOMES UPSET AND/OR WISHES NOT TO CONTINUE THE VISIT, THE VISIT MAY BE TERMINATED. IN BOTH CASES, ALL PARTIES WILL BE NOTIFIED. FEES ARE NOT REFUNDABLE.

This Agreement for Services has been explained to me and I agree to and understand the terms and conditions listed above. I will be given a copy of this agreement. I understand that failure to comply may result in immediate withdrawal of service(s) being offered.

Print Name of Parent	Date	
Signature of Parent		
Signature of Professional Provider	Date	



PROFESSIONAL CHILD VISITATION PROVIDER

Privacy Policy

Guidelines for Supervised Visitation Providers:

As a supervised visitation provider, I will maintain a neutral role by refusing to discuss the merits of the case, or agree with or support one party over another. Any discussion between a provider and the parties should be for that purposes of arranging visitation and providing for the safety of the children during the visit.

A record for each case will be maintained, including but not limited to the following:

- (i) A written record of each contact and visit including the date, time, and duration;
- (ii) Who attended the visit;
- (iii) A summary of activities during the visit;
- (iv) Actions taken by the Provider;
- (v) An account of critical incidents, including physical or verbal altercations and/or threats;
- (vi) Violations of protective or court visitations orders;
- (vii) Any failure to comply with the terms and conditions of the visitation contract; and
- (viii) Any incidents of abuse or neglect as required by law.

Case recordings will be limited to facts, observations, and direct statements made by the parties, not personal conclusion, suggestions, or opinions of the Provider. All contact by the provider in person, in writing, or by telephone with either party, the children, the court, attorneys, mental health professionals, and referring agencies, should be documented in the case file. All entries will be dated and signed by the person recording the entry.

Signature	Date



${\bf PEREZ\ Moon\ PEREZ\ SUPERVISED\ VISITS}$

PROFESSIONAL CHILD VISITATION PROVIDER

Policy Agreement for Supervised Visits (Do's and Don'ts)

PLEASE READ & INITIAL EACH ITEM AS YOU REVIEW THE FOLLOWING VISITATION GUIDELINES.

I will not use drugs or alcohol before visiting with my child(ren). I understand that my visit may be cancelled if there is a suspicion that these substances have been used.
I will not use my cell phone during the visitation unless it is an emergency.
I will arrive and depart at the visitation site at the specified time given by the monitor and I understand that I am not allowed to have any in-person contact with the other parent and/or their designees before, during or after the visit.
I will ask for prior approval from the Visitation Monitor and or/any other deemed authority before bringing someone else to visit.
I will not bring any weapons or articles that could be used as a weapon to visits. I understand that the monitor has the right to search for weapons if necessary.
I will not follow or harass another party before, during or after a scheduled visit.
I will not speak negatively about the child(ren)'s custodial parent or foster parent in front of the child(ren).
I will not talk about adult issues, such as court proceedings, with the child(ren).
I will not make promises to the child(ren) about future living arrangements or unsupervised visits.
I will not question the child(ren) about their custodial parent's or foster parent's whereabouts or activities.
I will not send any correspondence (ex. regarding child support) or messages to the custodial or foster parent by means of the child(ren).
I will not use physical punishment or threaten to use physical punishment with the child(ren) during visits.
I will follow the suggestions of the Visitation Monitor during the visit.
I will notify the Visitation Monitor as soon as possible if I cannot attend a visit (cancellation fees may apply).

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I understand that breaking this agreement may lead	to the termination of visitation services.
I understand that it is Visitation Monitor's obligation Court of any circumstances that relates to my ability to manner.	
I understand that the Visitation Monitor is a mandate suspected child abuse to the appropriate agencies. (CPS	
I understand that written Observation Reports will be (All reports fees <u>must</u> be paid in advance.)	be provided upon <u>written</u> request by either parent.
Signature of Visiting Parent	Date



PROFESSIONAL CHILD VISITATION PROVIDER

FEE SCHEDULE

Services Provided:

- -Custodial Parent Intake appointment: \$50.00/hour
- -Non-Custodial Parent Intake appointment: \$50.00/hour
- -Supervised Visitation, in house (6700 Indiana Avenue, Suite 110 Riverside, CA 92506), by appointment: \$50.00/hour
- -Off-site Supervised Visitation, in public location, by appointment: \$60.00/hour
- -Additional Child fee: \$15.00/hour

Note: An additional hour will be charged for travel beyond 20 miles of the facility. Custodial parent is responsible for transport of minors.

*Supervised Visitation *Supervised Exchanges *Phone Visitation *Video Conference Visitation *<u>All</u> visits have a two-hour minimum.

Experience: CPR/First Aid Certified, High Conflict Custody Cases, Children on Autism Spectrum, Domestic Violence, Substance Abuse, Sexual Abuse, BA in Sociology

Additional Services:

- -Summary Report within a 6-10 business day request = \$100.00
- -Summary report within a 1-5 business day request = \$125.00
- -Detailed report within a 6-10 business day request = \$200.00
- -Detailed report within a 1-5 business day request = \$250.00
- -Declaration = \$100.00
- -Deposition/ Testimony available with considerable notice (two weeks). Fees are \$600.00 for half day (8am-12pm) and \$1,200.00 for full day (8am-12pm, 1pm-5pm).

Please sign that you received this Fee Schedule and understand the contents herein:

Sign:	Date:	
	-	



PROFESSIONAL CHILD VISITATION PROVIDER

AUTHORIZATION OF EMERGENCY MEDICAL TREATMENT (CUSTODIAL PARENT)

I, do here		essional Supervised Provider/Monitor to
CHILD(REN)'S NAMES		child(ren), if necessary. ZEXISTING MEDICAL CONDITIONS OR ALLERGIES:
Physician's Name		Physician's Telephone Number
	Parent's Signature	
<u>AUTHORIZATI</u> (C	<u>ON FOR EMERGE</u> USTODIAL PAREN	NCY CONTACT NT)
claims which may arise as a result of a	cts or omissions by th	y emergency contact to be called if the nitor from all claims, I assume all risk for the following emergency contact person. Indian emergency happens?
	Name	
	Address	
	Phone Number	
Relat	ionship to Custodial	Parent
*Please attach copy of	of California Driver'	s License or photo ID
		ales and procedures, and monitors reserve ruptive to visitation services.
Signature of Custodial F	Parent	Date
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PROFESSIONAL CHILD VISITATION PROVIDER

RELEASE AND WAIVER OF LIABILITY FOR ADMINISTRATING MEDICATION

This form must be completed by the physician and the custodial parent and <u>must</u> have their signatures before any medication can be administered. If your physician would like your child to carry an asthma inhaler or Epipen, part II must be completed by the doctor. * **All medication must be in premeasured dosage.**

	OMPLETED BY PHYSICIAN. ATION WILL BE ALLOWED.		
Name of medication Date	Reason for Medication	Start Date Stop)
Dosage (*Specify exact Instructions	s for administration medication)		
Time of Administration	Special S	torage Instructions	
Print name of physician	Phone Nu	umber	
Parent Signature	_		
****SIGNATURE OF PHYSICIAN	N	DATE	



II. THIS SECTION TO BE COMPLETED BY CUSTODIAL PARENT

1. I give permission for (name of child) to receive the above medication during supervised visitation. I understand and agree to allow the non-custodial parent to administer the medication in the presence of the provider. I understand that the provider will not be administrating any medication and will only be documenting that the medication was given at the specified time. I understand and agree that the medication must be given directly to the provider in premeasured dosage only.		
2. I understand and agree that the provider will not be held responsible for any damages that may occur as a result of this medication nor in the manner in which the medication was given. I agree not to hold the provider liable as a result of any damages that may arise out of these arrangements.		
3. I will notify the provider immediately if there is a chan	ge in my child's medication.	
SIGNATURE OF CUSTODIAL		
PARENT:	_ DATE:	
SIGNATURE OF NON-CUSTODIAL		
PARENT:	_ DATE:	
PARENT: III. PERMISSION TO CARRY ASTHMA INHALERS/ EPIPENS (Part		
	I and II must be completed)	
III. PERMISSION TO CARRY ASTHMA INHALERS/ EPIPENS (Part	I and II must be completed) has been instructed in the proper	
TO BE COMPLETED BY THE PHYSICIAN: The child named above	l and II must be completed) has been instructed in the proper ne child's well-being is in jeopardy unless	
TO BE COMPLETED BY THE PHYSICIAN: The child named above use of their asthma inhaler/ emergency medication (Epipen). The	has been instructed in the proper the child's well-being is in jeopardy unless ore, I request the he/she be permitted to	
TO BE COMPLETED BY THE PHYSICIAN: The child named above use of their asthma inhaler/ emergency medication (Epipen). The this medication is carried on his/her person at all times. Therefore	has been instructed in the proper ne child's well-being is in jeopardy unless ore, I request the he/she be permitted to sed visitation. He/she understands the	
TO BE COMPLETED BY THE PHYSICIAN: The child named above use of their asthma inhaler/ emergency medication (Epipen). The this medication is carried on his/her person at all times. Therefore carry the asthma inhaler/ emergency medication during supervisions.	has been instructed in the proper ne child's well-being is in jeopardy unless ore, I request the he/she be permitted to sed visitation. He/she understands the ma inhaler/ emergency medication.	



PROFESSIONAL CHILD VISITATION PROVIDER

SUPERVISED VISITATION GUIDELINES

For Alleged or Known History of Sexual Abuse only

I,	have received a copy of the following rule	es of conduct,
which	ch have been reviewed and explained to me by the Provider. I understand that	these rules are
includ	uded in the California rules of court 5.20 Guidelines for Supervised Visitation	which I must
	n and agree to abide by as well.	
1.	1. I understand that I am <u>not</u> permitted to exchange gifts, money or cards with	n my
	child(ren), unless authorized by the Court.	
2.	2. I understand that I may <u>not</u> take any photographs, video or audio recording child(ren) during visitation.	; of my
3.	3. I understand that I must refrain from making any physical contact with my	child(ren).
	4. I understand that I must limit any physical contact with my child(ren) to a kiss on the cheek and <u>only</u> if initiated by my child.	
5.	5. I understand that I must discourage excessive and/or inappropriate physica is initiated by my child(ren). If I am unable to do this successfully, I agree suggestions offered by the Provider.	
6.	6. I understand that for the purposes of this agreement that term "physical coninclude but is not limited to the following activities: sitting, crawling, or clipersonal grooming, e.g., hair brushing / stroking or patting hair, head, back holding or hugging / wrestling, tickling, horse playing, piggyback rides.	imbing on lap /
7.	7. I understand I may not whisper, pass notes, or exhibit hand or body signals communicate with my child(ren).	in attempt to
8.	8. I understand that I am not permitted to change or assist with changing diap child(ren), nor am I permitted to accompany my child(ren) to the restroom	
9.	9. I further understand that breaking this agreement may lead to the terminati services by this Provider.	
Signat	nature of Visiting Parent Date	

PROFESSIONAL CHILD VISITATION PROVIDER

TRANSPORTATION AUTHORIZATION AND WAIVER

Child's Full Name:		Child's Date of Birth:
My child requires a booster seat: Yes to be in a booster seat or car seat)	_ No	All children under 8 years of age are required
individual, authorized by Perez Moon P	erez Su garding	its to transport my minor child, driven by an upervised Visits. I understand my child is griding in a motor vehicle and is expected to for staff or volunteer.
child is to wear their safety belt of (2) My child is expected to listen to	ehicle of luring t superv	lriven by an adult over the age of 21, and my
transportation, my child may risk person motor vehicle may result in personal inju other drivers, or objects; and I hereby attrisks, and I have full knowledge of the ri incurred in the event of an accident, illne authorized such expenses. As a condition for the transpor and assigns, further agree to release and and their agents, officers, employees and that I could bring on my child's behalf w whatsoever, including those based on ne transportation. I have read this entire waiver as	al injuration of all injures or contest and sks inverse, or contest and retrievel volunt registered auth	e, in any manner arising out of this orization form, I fully understand its terms and
I do hereby fully release and forever disc damages, or loss that I/ or my child may connected with, or in any way associated	charge thave, o	the Party from any and all claims for injuries, or which may accrue, and arising out of,
Parent/Guardian Name:		
Parent/Guardian Signature:		Date:



PROFESSIONAL CHILD VISITATION PROVIDER

Date:
Non-Custodial Parent's Name:
DRIVER'S LICENSE NUMBER:
Please provide the following information. If you have several vehicles, please provide information for each. Thank you!
VEHICLE INFORMATION:
1.) YEAR: MAKE: MODEL: COLOR: LICENSE PLATE NUMBER: 2.) YEAR: MAKE: MODEL: COLOR: LICENSE PLATE NUMBER:
3.) YEAR:



PROFESSIONAL CHILD VISITATION PROVIDER

AUTHORIZATION FOR ALTERNATE DESINGEE FORM SUPERVISED/MONITORED EXCHANGES

No one other than the parent will be permitted pick up the child(ren) for visits or exchanges unless the parent designates another person by completing and returning this form.

DESIGNEE:

Name	
Address	
Telephone Number	
Relationship to Parent	
Designees are expected to be familiar with rules and procedure refuse to work with anyone who is disruptive	
I authorize my designee to pick up my child(ren). In return fo monitored exchange services, I release the monitor from all cle which may arise because of acts or omissions	aims and assume all risk for claim
_	



PROFESSIONAL CHILD VISITATION PROVIDER

REQUEST TO CHANGE/CANCEL VISITATION

As stated in your signed "Agreement for Services" visitations have been mandated by the Courts and are set. However, either party can request an emergency change. Emergency changes in the schedule MUST BE REQUESTED via this form, APPROVED BY BOTH PARENTS

WITHIN 24 HOURS PRIOR TO THE VISIT and approved by the Provider. Any other change must be made one week prior to visitation in accordance with the Agreement for Services. All change requests are to be personally submitted to the Provider during office hours Monday to Friday, 8:00 AM to 5:00 PM.

As payment for your visit is due at the time of scheduling, if for any non-emergency reason, you are unable to bring the child/ren or attend a visit with your child/ren, your payment for the session will be considered your cancellation fee. In the case of an emergency and when notice is given to the Provider prior to 24 hours of visit, there is no cancellation fee. However, non-emergency cancellations and when notice is given within less than 24-hour notice, cancellation fees may still apply.

I,	, Custodial Parei	nt (CP) or Non-
Custodial Parent (NCP), am requesting that the Prof		oviders Visitation
date/time originally scheduled with my child/ren		
for Date:		
be changed as follows:		
Date:	Time:	
REASON:		
Signed by Parent:	CP	NCP
Dated:		
I agree and acknowledge this change:	I disagree with the change:	
REASON:		
Signed by Parent:	CP	NCP
Dated:		